

MySk8Coach Online Store Terms of Sale

SALES TO END USERS ONLY

The MySk8Coach Online Store sells Products to end user customers only. All of our Products are priced and sold in US dollars.

REFUND POLICY

All Sales are final.

PAYMENT METHODS

The MySk8Coach Online Store accepts credit cards for payment.

The MySk8Coach Online Store accepts the following credit cards: Visa, MasterCard, American Express, and Discover.

When you make a purchase your credit card will reflect the Product price in US dollars translated into the currency of your credit card. Any charges associated with currency translation from US dollars levied by credit card issuers are the responsibility of the customer.

When a credit card company is being used for a purchase, MySk8Coach may obtain a pre-approval from the credit card company for an amount up to the amount of the order. Billing to your credit card occurs at the time of purchase or shortly thereafter.

PLEASE NOTE:

Debit cards and check cards have daily spending limits that may prevent the processing of your order.

If a purchase has been declined online due to credit card issues please ensure all data is correct and resubmit. If the transaction is not accepted online, you will be unable to use that card for your purchase and should use another credit card.

SUBSCRIPTIONS

Subscriptions enable purchasers to download a limited number of Products for a specified period of time. The full price of the Subscription is charged upon purchase. No refunds, returns or cancellations after purchase. Currently available Products are available for download upon purchase of the Subscription. It is the responsibility of the purchaser to download products under a Subscription purchase and MySk8Coach accepts no responsibility for the failure of a purchaser to download Products during the period of the Subscription. Future Products become available for download as they appear on MySk8Coach, and may then be downloaded by the purchaser by connecting to the MySk8Coach Online Store. Automatic renewal is available for Subscription purchases. If automatic renewal is selected when you purchase a Subscription, you will be charged the full price of each subsequent Subscription cycle, unless and until you cancel automatic renewal prior to the beginning of any such subsequent Subscription cycle. Subscription purchases may be reviewed, and automatic renewal may be selected or canceled for any current or future Subscription that you have purchased, in the Manage Subscription section of your Account. Once a subsequent Subscription cycle has been purchased

pursuant to an automatic renewal, it may no longer be cancelled and there are no refunds or returns. Please also see Upgrades below.

UPGRADES

MySk8Coach reserves the right to enhance Products purchased from the MySk8Coach Online Store, including Products purchased but not yet downloaded. Among other things, such enhancements may result in larger file sizes (requiring, for example, longer download times and additional disk space for storage).

PRICES

The MySk8Coach Online Store endeavors to offer you competitive prices on current selections. All of our prices are charged in US dollars. Your total price will include the price of the Product plus any applicable shipping or delivery charges. MySk8Coach reserves the right to change prices for Products offered at the MySk8Coach Online Store at any time, and does not provide price protection or refunds in the event of a price drop or promotional offering.

Pre-ordering a Product entitles you to take advantage of the offered promotional price specified for the Product, but only if you complete the purchase within 30 days of the Product becoming available for download on the MySk8Coach Online Store. Following the 30-day period, completions of pre-orders are subject to regular pricing for the Product. You may cancel your pre-order at any time prior to completing the purchase.

CONTENT AVAILABILITY

The MySk8Coach Online Store makes every effort to provide a broad content offering. For this reason, MySk8Coach reserves the right to change content options without notice. On occasion, a Product may become unavailable following purchase but prior to download. Your sole remedy in such cases is a refund of the purchase price paid for the unavailable Product. Please contact MySk8Coach Online Store Customer Service for assistance in such cases (see below).

FOR ASSISTANCE WITH ORDERS - MYSK8COACH ONLINE STORE CUSTOMER SERVICE

For assistance with billing questions or other order inquiries, you can send us an email by clicking the Contact Us link on the MySk8Coach.com web site home page and completing the Customer Service email form. Responses to emails will be provided as soon as possible.

CONTENT USAGE RULES

Your use of any Products purchased from the MySk8Coach Online Store is conditioned upon your prior acceptance of the Terms of Service, including, without limitation, the Usage Rules set forth therein.

OTHER TERMS AND CONDITIONS

MySk8Coach is not responsible for typographic errors.

MySk8Coach reserves the right to change the terms and conditions of sale at the MySk8Coach Online Store at any time. Customers are encouraged to review the Terms of Sale on a periodic basis for modifications.

All sales on the MySk8Coach Online Store are governed by Ontario law, without giving effect to its conflict of law provisions. Risk of loss and title for all electronically delivered purchases pass to the purchaser in California upon electronic transmission to the recipient.

No MySk8Coach employee or agent has the authority to vary any of the MySk8Coach Online Store's policies or the terms and conditions governing any sale.

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